



**Terms & Conditions:**

1. No place is confirmed until fully paid for.
2. **Cancellations by you\***
  - I. Please choose carefully, as due to our limited availability, if you change your mind, or are unable to attend the workshop, there are **NO** refunds. Bookings are a commitment to attend.
  - II. However, we understand that circumstances can change, and you are welcome to transfer your spot to a friend no later than 2 days before a workshop. Please notify us as soon as possible [mail@wendyjagger.com](mailto:mail@wendyjagger.com) or phone 0418392805. A 10% fee will apply.
  - III. 100% of payments made will be retained with no transfer possible less than 2 days before a workshop.
  - IV. If you are ill AND have a medical certificate within 2 days of the workshop, you must notify us by email or phone. You can request a transfer to another workshop/or give your spot to a friend. Please notify us as soon as possible [mail@wendyjagger.com](mailto:mail@wendyjagger.com) or phone 0418392805.
  - V. \*The above also applies to bookings made by Gift Voucher recipients.
3. **Cancellations by Wendy Jagger Studio (WJS)**
  - I. If WJS needs to cancel due to insufficient participants, illness, unforeseen circumstances, weather events affecting the running of the workshop, natural disasters, pandemic, or circumstances preventing the safe running of the workshop, a full refund, transfer to an alternative date or workshop (subject to availability), or a credit note will be given.
  - II. If the alternative workshop is more expensive, the participant will be invoiced the difference. If the alternative workshop is less expensive, the participant will be refunded the difference.
  - III. Notification of necessary cancellations will be given as early as possible, preceding the workshop.
  - IV. No responsibility for accommodation bookings by participants will be accepted by WJS.
4. Whilst all care will be given during handling, firing, shipping, no responsibility will be taken for cracking, glaze variations or breakages of ceramics created in ceramics workshops.
5. Clothing

Ceramics workshops: - Please wear comfortable clothing that can get dirty. Closed, comfortable shoes **MUST** be worn. Please tie back long hair and trim your fingernails.

Painting workshops: - Please dress according to weather conditions, which can change quickly and be extreme in the high country.
6. Participants must clean all areas and equipment used. All equipment must be returned to WJS.
7. Participants undertake activities at their own risk and do not hold WJS accountable.
8. Participants give permission for an ambulance to be called in case of an emergency.